

BT Incident Management

ALL NEEDS ONE CARE!

INTRODUCTION

What is BTIM?
Why we need to use this application?
What are the main features of BTIM?
What is the Process of BTIM?



What is **BTIM**?

BT Incident Management provides the documenting and analytics tools needed in your field. It also allows you to attach pictures or documents to any report, and most importantly, it is very user friendly. We will work with you on the entire setup and provide our expert insight based on user feedback from other security agencies.



Why we need to use this application?

- To modernize your process and find a better way to track and manage daily activity and incidents in your life
- Very user friendly and can be customized to meet the needs of an agency. We have the best support for you
- BT Incident management is the overall process starting from logging incidents to resolving them.



The main platforms we are dealing with using BTIM?

Library
Education
Healthcare
Business
Security Firms
Government & Non-Profit



Library:

Customizable banned patron list with photo (current and previous history)

- Digitize any paper form
- Auto email notification
- Workflow for life-cycle of report
- Different rights for each user



Education:

- Clary Reporting
- >Attach files or photos to a report
- Import users and/or students
- Customize to your needs
- >Unlimited users, locations, and categories
- Trending and Analytics



Healthcare:

- Document and track your COVID-19 needs
- Customize categories, locations, and digitize paper forms
- Automated email alerts
- Automated workflows
- Trending and Analytics
- Report Life Cycle
- Set custom statuses and priorities for easy tracking



Business:

- Create a workflow for any report
- Audit history of all events
- >Attach files to a report
- Export reports to Excel
- >Search by across dates for monthly, quarterly, or annual reports



Security Firms:

- ≻User friendly
- >Attach files or photos to a report
- Automated email alerts
- Audit history of all events
- >Set reminders for important reports



Government & Non-Profit:

Create a workflow for any report
Set level of user's access rights
Export reports to Excel
Audit history of all events
Active Directory Integration



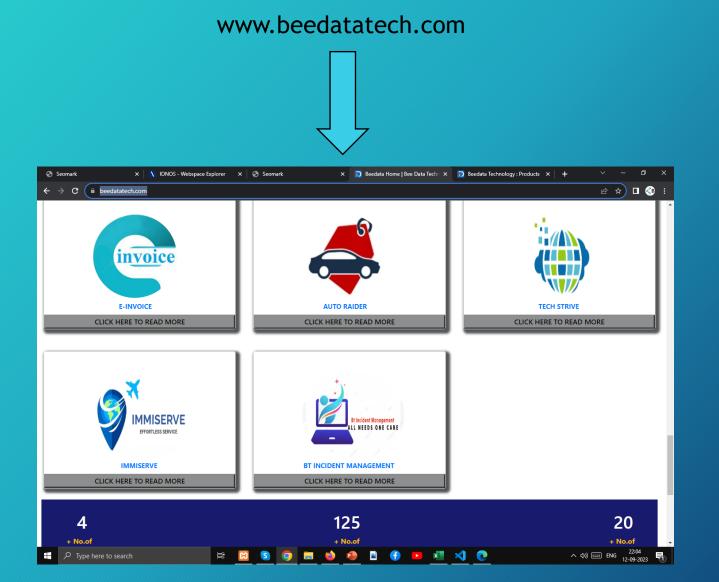
What is the Process of BTIM?

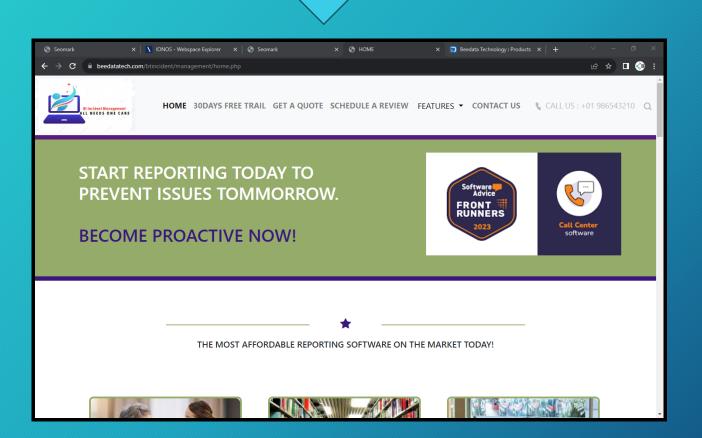
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Scheduling for the slot.
Always having a quick customer supportive platform.

>A Quick solution to our Customer problem.

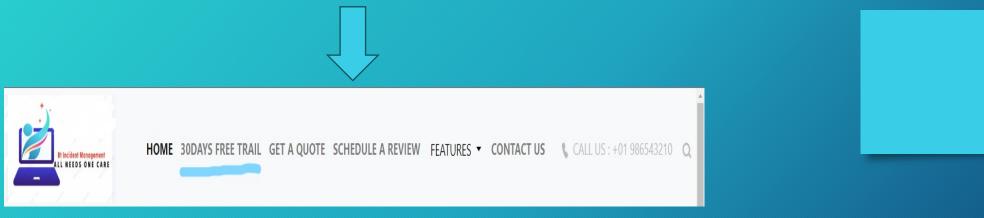


Working process : Using this website to provide a software advice





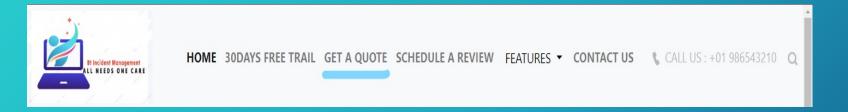
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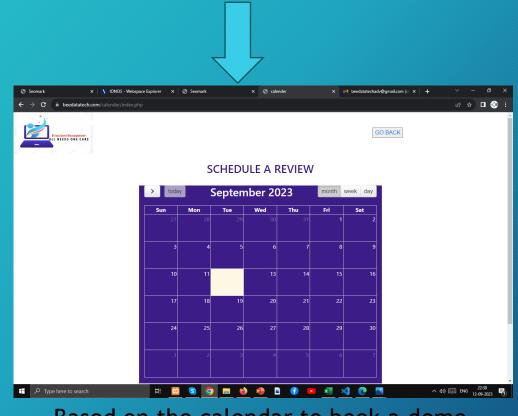
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